



ART OF RECOVERY SERVICES NFP
1512 ARTAIUS PARKWAY, STE 200, LIBERTYVILLE, IL 60048

Client Name: _____

Date of Birth: _____

Client ID: _____

CLIENT RIGHTS

It is the policy of Art of Recovery to protect and promote the rights of clients as human beings so that you will be treated respectfully and with dignity.

- Clients have the right to considerate and respectful treatment, free from abuse (this includes, but is not limited to, physical, sexual, psychological, and/or financial abuse), neglect, retaliation, exploitation, and humiliation. Clients also have the right to nondiscriminatory access to services as specified in the Americans with Disabilities Act of 1990 (42 USC 12101) and to have disabilities accommodated as required by that Act, section 504 of the Rehabilitation Act and the Human Rights Act [775 ILCS 5].
- Clients have the right to service regardless of ethnic background, color, race, creed, religion, sex, ancestry, sexual orientation, gender identity, nationality, age, marital status, disability, or HIV status.
- Clients have the right to protection in accordance with Chapter 2 of the Mental Health and Developmental Disabilities Code (Ill. Rev. Stat. 1991, ch. 91 1/2, par. 2 - 100 et seq.) except that seclusion will never be used as a form of treatment.
- Clients have the right to contact the public payer or its designee and to be informed of the public payer's process for reviewing grievances.
- Clients have the right to confidentiality as governed by the MHDDA Confidentiality Act (Ill. Rev. Stat. 1991, ch. 91 1/2, par. 801 et seq.), the Health Insurance Portability and Accountability Act of 1996, and as specified in Section 2060.319 of the Illinois Administrative Code, Part 2060. Clinical charts and information are available only to authorized agency personnel. Information released to or requested from other sources will require the written consent of the client.
- Clients also have the right to confidentiality of HIV/AIDS status and testing and anonymous testing as specified in section 2060.321 of the Illinois Administrative Code 2060.
- Clients shall be eligible to receive services irrespective of their ability or inability to pay for such services.
- Clients have the right to informed consent or refusal with regards to all aspects of their treatment, as well as the right to expression of choice regarding involvement in research projects. Art of Recovery adheres to research guidelines and ethics when clients are involved in research projects.
- Clients have the right to know what services are available to them and to participate in planning their treatment. Clients have a right to receive treatment in the least restrictive setting.
- Clients have the right to refuse treatment at any time; however, if a client presents a clear and present danger to him/herself or to others, the right to confidentiality may be waived to permit the clinician to take the steps necessary to protect the physical safety of the client and/or others. In the case of



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suspected or known child abuse or neglect, the clinician will contact the legally authorized personnel as required by the Child Abuse Reporting Law, PA 81-1077.

- If it becomes necessary to restrict rights, clients have the right to be informed of the reason and duration of the restriction and conditions for reinstating their rights. This information will be documented in the clinical record. A plan will be developed with measurable objectives for restoring the client’s rights and will be signed by the client, the client’s parent or guardian (if applicable), the QMHP and the LPHA. The same people, as well as the Guardianship and Advocacy Commission and/or Equip for Equality (if designated by the client) shall be given a copy of this plan.
- Clients have the right to present grievances and to appeal adverse decisions of Art of Recovery, up to and including the Chief Executive Officer. The CEO’s decision on the grievance shall constitute a final administrative decision and shall be subject to review in accordance with the Administrative Review Law (Ill. Rev. Stat. 1991, ch. 110, par. 3 - 101 et seq.).
- Clients have the right to access or referral to legal entities for appropriate representation, self-help support services and advocacy support services including the Guardianship and Advocacy Commission, Protection and Advocacy, Equip for Equality, Inc., Office of Mental Health, the Department of Children and Family Services (DCFS), Office of the Inspector General (OIG), and the Art of Recovery Critical Incident Review Committee, as appropriate. Art of Recovery staff shall offer assistance to clients in contacting these groups. The telephone numbers and addresses are also available and given to each client in their orientation manual. Art of Recovery ensures that OMH authorized consumer interest groups shall be permitted, with the consent of individuals, to visit the agency and living arrangements owned or leased by Art of Recovery.
- Clients have the right to use the services of professionals outside of Art of Recovery.
- Clients shall not be denied, suspended or terminated from services or have services reduced for exercising any of their rights.
- Clients have the right to have access to their own treatment records as well as timely information pertinent to the client to facilitate informed decision making.

Client name: _____

Date: _____

Client/Guardian Signature: _____

I, _____ explained Client Rights and personally witnessed Client/Guardian’s signature.
Employee Name

Staff Signature: _____

Date: _____